



Role: Generator Technician

Reports To: Branch Manager

ROLE SUMMARY: The Generator Technician is responsible for performing maintenance, diagnostics, and both shop & field repairs on generators of all makes and models and a variety of sizes, as well as providing excellent customer service, and keeping accurate records. Generator Technicians will perform troubleshooting of commercial and industrial diesel/natural gas generators including automatic transfer switches, batteries, and load-bank testing.

ESSENTIAL DUTIES:

1. Performing preventative maintenance and repairs on standby generator systems
2. Troubleshooting and diagnostic testing, load-bank testing, and start-ups
3. Maintaining a vehicle inventory
4. Identifies causes of generator problems and/ or failures
5. Participate in "On-Call" rotation
6. Provide emergency/unscheduled repairs of generators both during normal working hours and after-hours, weekends, and holidays as directed
7. Effectively communicate with customers and GenServe team
8. Additional duties as assigned

REQUIREMENTS/EXPERIENCE:

1. Minimum 5 years of related experience/training or equivalent combination of both education and experience
2. Must be opened to working overtime, including evenings, holidays, and weekends as needed
3. Previous experience working on commercial and industrial generators
4. Exceptional communication and customer service skills
5. Preferred knowledge of the electrical and mechanical systems (such as generators, switchgear, UPS systems, ATS units)
6. The ability to participate in an on call, rotating schedule (On call 24/7)
7. Valid State Driver's License
8. Excellent organizational skills
9. Proficient with generator and transfer switch controls
10. Must have strong self-management skills

PHYSICAL REQUIREMENTS

1. Must be able to withstand climate fluctuations and sustain working in cold, hot, humid, and windy environmental conditions that are associated with working outside as well as indoors with generator machinery.
2. Must be able to walk, stand, sit, stoop, kneel, climb stairs, reach overhead, push, pull, lift and carry up to 50 lbs, and occasionally lift up to 100 pounds.
3. Normal vision range (with or without corrective eyeware); ability to see color and to distinguish letters, numbers and symbols 100% of the time.
4. **Work Conditions:** The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.

Applicant Acknowledgement:

I acknowledge that I have read the Job Description in its entirety and have asked questions for clarity where and as necessary for my understanding of same.

Yes, I can perform the essential duties outlined in the Job Description

No, I cannot perform all the essential duties identified in this job description without the reasonable accommodations covered by ADA .

Employee | Applicant

Print Name

Signature

Date